





In line with RBI guidelines, Bank is in process of carrying out periodic updation of KYC of existing customers. Bank is also in process of reviving relationship with old customers who are maintaining saving bank and/or current deposit account but not operating their accounts since long time.

As a part of above twin objectives, Bank has identified accounts with zero balance and turned dormant prior to 30.06.2019. Bank is taking all the efforts to contact those customers and revive relationship with them (list displayed at concerned branches).

This is to inform to all such customers that we are keen to continue our relationship with customers who would like to revive their Zero Balance Dormant Accounts to active status. We hereby advise them to contact the concerned /nearest branch for updating their KYC and resumption of operations immediately within 30 days from this notice.

Customers, who are not interested/fail to contact the bank/unable to operate their Dormant accounts may note that their account shall be treated in closed category and bank may maintain a segregated data of all such closed accounts after the expiry of 30 days' notice period. However, such customers are free to open new account/s by complying the KYC documents.